

Browns Saddle Shop
31549 US-27
Haines City, FL 33844

Shipping Instructions

Browns Saddle Shop welcomes your tack for repair. Here are some helpful guidelines to ensure your tack arrives to us safely:

Box:

We recommend a large enough cardboard box to fit your saddle with enough extra space for packing material (roughly a few inches on all sides). Stores like FedEx, UPS, Staples, Home Depot, Lowes and U-Haul sell heavy duty cardboard boxes. Use shipping tape to secure all seams.

Packing Materials:

You don't have to splurge on packing materials at the post office, re-usable items you have around your house will work just fine: newspaper, shredded paper, old t-shirts or rags. You may use bubble wrap if you choose, but please don't send packing peanuts or Styrofoam. Please avoid sending stirrups and irons, saddle pads, pommel straps, etc as they add excess weight.

Shipping:

Please ship to our shop:
Browns Saddle Shop
31549 US-27
Haines City, FL 33844
(863) 662-1186

We recommend shipping through UPS or FedEx and it's always a good idea to insure your tack for its full replacement value. Kindly notify us of your package's tracking number (you can text us at 863-662-1186) to us so we can track it and be aware of its arrival.

Bridles and other smaller Leather Items:

These items can usually fit in a United States Post Office Priority flat rate box or envelope. You can download the USPS app and when you get to the counter, you can scan the tracking number at checkout when they print the label.

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Customer Information Sheet

Please complete this form and include it in your package. We recommend placing it in a gallon size plastic bag to prevent it from getting damaged.

Name:		
Ship to Address: (Where will we ship your item(s) when completed):		
Street:		
City:	State:	Zip:
Phone:		
Email:		
Describe the work to be done:		
Brand of Tack:		
Applies to Saddles:		
Saddle Brand:		
Seat Size:		
Serial #:		